

Home Renovation Savings Program - Assessment Program Stream– Additional Program Eligibility Requirements

1. Program Description

- a) Enbridge Gas Inc. and the Independent Electricity System Operator (respectively, “**Enbridge**” and “**IESO**” and, collectively, the “**Program Administrators**”) are jointly delivering the Home Renovation Saving Program – Assessment Program Stream (the “**Program Stream**”) under the Home Renovation Saving Program (the “**Program**”) to any eligible Ontario resident (each, a “**Participant**”) who: (i) primarily space-heats the Participant's home with a furnace or boiler fueled by Enbridge-supplied natural gas at the time of the pre-retrofit EnerGuide home energy evaluation and/or the post-retrofit EnerGuide home energy evaluation (respectively, “**Pre-Audit**” and “**Post-Audit**”, and collectively, the “**Audits**”), or primarily space-heats the Participant's home with electricity where the electrically-heated home is connected to the IESO-controlled grid through an Ontario local electric utility (excluding Cornwall Electric, whose customers are not connected to the IESO-controlled grid), at the time of both the Pre-Audit and Post-Audit; and (ii) satisfies all other Program Stream requirements. Note: If the Participant's home is equipped with a hybrid heating system, where an electric heat pump is present as part of the space heating system, the primary heating source of the home is electricity. Audits must be completed by a registered energy advisor (“**REA**”) who is licensed by Natural Resources Canada (“**NRCan**”) and is an employee or a subcontractor of a Program Administrator-approved service organization, which will be published on the Program Stream website and updated from time to time (each, an “**Authorized Service Organization**”). The Program Administrators strongly recommend that the same REA conducts both Audits for a given Participant. The Program Stream will commence on January 28, 2025.
- b) Under the Program Stream, the Participant may be eligible to receive a financial rebate (“**Rebate**”) after implementing certain eligible energy-efficiency measures (“**Qualified Measures**”). Participants who primarily space-heat their home with Enbridge-supplied natural gas may be eligible to receive up to \$5,000 in Rebates, and customers who primarily space-heat their home with electricity connected to the IESO-controlled grid through an Ontario local electric utility (excluding Cornwall Electric), may be eligible to receive up to \$10,000 in Rebates.

2. Application Process

To be eligible for a Rebate, a Participant must:

- a) complete a Pre-Audit;
- b) return to the applicable REA or Authorized Service Organization, or to the Program Administrators, the duly signed Program Stream Terms and Conditions;
- c) install at least two (2) Qualified Measures; and
- d) complete a Post-Audit within 180 days of the Participant's Pre-Audit or by **December 31, 2025**, whichever comes first, provided that Post-Audits for all Participants must be scheduled and entered into the Program Administrators' tracking system by no later than **November 30, 2025**. **For certainty, the Program Administrators reserve the right to disqualify any Participant from participating in the Program Stream or receiving any Rebate, and to permanently close the Program Stream application / file of any Participant who does not (i) complete a Post-Audit by the earlier of 180 days following the completion of such Participant's Pre-Audit and December 31, 2025, and (ii) schedule and enter into the Administrator's tracking system such Participant's Post-Audit by November 30, 2025.**

Without limiting any of the foregoing requirements, any Qualified Measures completed prior to the Pre-Audit will not be eligible to receive a Rebate under the Program.

Without limiting any other provision herein, each Participant is responsible for, among other things:

- a) ensuring that such Participant satisfies all Program Stream eligibility requirements;
- b) choosing an REA that is employed by or subcontracted to an Authorized Service Organization;
- c) for purposes of completing the Post-Audit, submitting to the applicable REA or Authorized Service Organization, or to the Program Administrators (as applicable) copies of each of the following documents:
(i) invoice(s) for Audits and Qualified Measures; and (ii) property tax bill(s);
- d) retaining copies of each of the documents specified in Section (c) above;
- e) completing a Program Stream application; and

- f) for meeting all Program Stream deadlines.

3. Past Program Participation

If a Participant has previously participated in and received (or expects to receive) a rebate or other incentive through another Enbridge or IESO program including, but not limited to, the Home Efficiency Rebate Plus (HER+) program or the Home Efficiency Rebate (HER) program, such Participant may participate in this Program, provided that the Participant will be ineligible to receive a Rebate in respect of any Qualified Measures for which the Participant previously received (or expects to receive) a rebate or other incentive under such other program(s) (i.e. double-dipping is not permitted). For example, if a Participant installed replacement windows at the Participant's home and received a rebate under the HER+ program in respect of the installation of such replacement windows, then the Participant will not be eligible to also receive a Rebate under the Program Stream for such replacement windows.

Once a Participant has participated in and received a Rebate through the Program Stream, the Participant's Program Stream file will be closed, and the Program Administrators shall have no further obligations to such Participant under the Program. Notwithstanding the foregoing, such Participant may re-apply to participate in the Program Stream again, provided that:

- a) The Participant must satisfy all Program Stream eligibility requirements again, including, but not limited to, those requirements listed in Sections 2 herein. For greater certainty, in addition to meeting all other Program Stream eligibility requirements, for subsequent participation in the Program, the Participant would need to complete a new Pre-Audit and new Post-Audit in order to be eligible to receive a subsequent Rebate under the Program Stream;
- b) For homes that are heated with Enbridge-supplied natural gas, the sum of the initial Rebate received by the Participant and any subsequent Rebate(s) received shall not exceed \$5,000. For example, if the Participant received an initial Rebate of \$4,000 in respect of the Participant's previous participation in the Program, the maximum amount of any subsequent Rebate(s) the Participant could receive during subsequent participation in the Program Stream shall not exceed \$1,000;
- c) For homes that are electrically heated, the sum of the initial Rebate received by the Participant and any subsequent Rebate(s) received shall not exceed \$10,000. For example, if the Participant received an initial Rebate of \$7,000 in respect of the Participant's previous participation in the Program, the maximum amount of any subsequent Rebate(s) the Participant could receive during subsequent participation in the Program Stream shall not exceed \$3,000;
- d) The Participant will not be reimbursed for the cost of performing any Audits for the purposes of subsequent participation in the Program. For greater certainty, the Participant may only receive the \$600 reimbursement for the Audits the first time the Participant successfully completes the Program; and
- e) The Participant shall not receive any Rebate in respect of any Qualified Measures for which the Participant previously received a Rebate under the Program Stream.

4. Program Stream Eligibility Criteria

Residence Eligibility

This Program Stream is available for the following types of homes:

- a) Single detached and semi-detached homes.
- b) Row housing.
- c) Townhomes.
- d) Mobile homes on a permanent foundation.

The following types of homes are not eligible under this Program Stream:

- a) New build homes do not qualify for the program. The home must have achieved at least 6 months of occupancy to become eligible for the program.
- b) Multi-unit residential buildings (MURBs)

Measure Eligibility

a) Windows, Doors, Skylights and Sliding Doors¹

Eligibility criteria for a Rebate:

- \$100 per rough opening for each window, door, skylight or sliding door replaced with an ENERGY STAR certified model.
- A 'rough opening' is defined as a structurally stable opening in an outside wall. The opening may be surrounded by framing members (e.g., studs, lintels) or by solid material (e.g., concrete, solid wood logs). A rough opening serves the purpose of installing one or more windows or doors. The Rebate is offered *per rough opening*, as opposed to per number of windows or doors installed within the opening.
- Combinations of windows, doors, skylights and sliding door installations count as one (1) single Qualified Measure. **At a minimum, three (3) window rough openings or one (1) door rough opening or one (1) skylight rough opening or one (1) sliding door rough opening are required to be upgraded to qualify for a Rebate and count as one (1) Qualified Measure.**
- For example, if you upgrade three (3) window rough openings, two (2) sliding door rough openings and one (1) skylight rough opening with ENERGY STAR certified models, this will only count as one (1) Qualified Measure and qualify for a Rebate of \$600.
- For further clarity, replacing only one (1) or two (2) windows in one (1) or two (2) rough openings with ENERGY STAR certified models will not count as a single Qualified Measure or qualify for a Rebate, whereas replacing three (3) windows in three (3) rough openings with ENERGY STAR certified models would constitute a single Qualified Measure and qualify for a Rebate of \$300.
- You must replace non-ENERGY STAR certified models with ENERGY STAR certified models
- Keep the ENERGY STAR labels on your windows and doors until after your Post-Audit.

Important:

- A complete new window or door and frame replacement can be inserted into the existing frame of an old window or door, but replacements of only the glass, sash or door without a frame are not eligible.

Windows, Doors, Skylights and Sliding Doors ¹ :	
Criteria	Rebate Amount
Each window, door, skylight or sliding door replaced with an ENERGY STAR certified model	\$100 per rough opening
Note: A minimum of three (3) window rough openings or one (1) door rough opening or one (1) skylight rough opening or one (1) sliding door rough opening are required to be upgraded to qualify for a Rebate and count as one (1) Qualified Measure.	

Rough openings example:

Scenarios	Rebate	Rebate Grand Total	Number of Qualified Measures
Example #1 • Replace 3 Windows in 3 rough openings with ENERGY STAR certified models • Replace 1 Sliding Door in 1 rough opening	\$300 \$100	\$400	1

¹ Also known as Patio Doors separating the interior of the home and the outdoors

with ENERGY STAR certified model			
Example #2 Replace 2 Windows in 2 rough openings with ENERGY STAR certified models	\$0	\$0	0
Example #3 - Replace 1 Window in 1 rough opening with ENERGY STAR certified model - Replace 1 Door in 1 rough opening with ENERGY STAR certified model	\$0 \$100	\$100	1
Example #4 - Replace 3 Windows in 1 rough opening with ENERGY STAR certified models - Replace 1 Door in 1 rough opening with ENERGY STAR certified model - Replace 1 Sliding Door in 1 rough opening with ENERGY STAR certified model	\$0 \$100 \$100	\$200	1

b) Exposed Floor Insulation

Insulating exposed floors, such as the floor of a room above an attached garage or the floor of an addition where the floor is exposed to the outdoors can help improve comfort.

Eligibility criteria for a Rebate:

- Insulate the entire exposed floor area (minimum area of at least 11 square meters / 120 square feet).
- The exposed floor area may be composed of either one large, exposed floor area or multiple smaller areas.
- This can include overhangs and floors above unheated spaces such as an unheated garage.
- Crawl spaces are excluded as there are separate Rebates for crawl spaces.

Exposed Floor:	
Level of Insulation Added	Rebate Amount
Minimum of R-20	\$300

c) Attic Insulation (Attic/Cathedral Ceiling/Flat roof)

A 'roof assembly' can be an attic, a cathedral ceiling, a flat roof, or a combination of any of these three. The amount of the Rebate you receive will be based on your *entire roof assembly*, whatever its combination and whether the spaces can be accessed.

Eligibility criteria for a Rebate:

- Insulate a minimum 50% of the total area of your roof assembly.
- You must increase the insulation value (Nominal R-value) as per the table below.
- If the roof assembly contains pre-existing insulation at the time of the Pre-Audit, then any additional insulation must be added to the same location as the pre-existing insulation to be eligible for a Rebate. For example, if the attic floor contained pre-existing insulation at the time of the Pre-Audit, then the new insulation must be added to the attic floor; or if the attic ceiling contained pre-existing insulation at the time of the Pre-Audit, then the new insulation must be added to the attic ceiling.

Important:

- The Rebate amount you receive will be pro-rated based on the percentage of the total roof assembly that you insulate. Inaccessible roof spaces also count towards the entire area of the roof assembly.
- The maximum Rebate amounts listed in the table below reflect a situation where your home has only one

type of roof assembly (attic, cathedral ceiling, or flat roof).

The total rebate for any combination of attic, cathedral ceiling, and flat roof insulation is limited to \$1,500 and will count as no more than one (1) Qualified Measure.

Attic:		
Level of Insulation at the time of Pre-Audit	Minimum Insulation Level to Reach by Post-Audit	Maximum Rebate
Less than or equal to R-12	R-50	\$1,500
Greater than R-12 to R-25	R-50	\$1,200
Greater than R-25 to R-35	R-50	\$900

Cathedral Ceiling/Flat Roof:		
Level of Insulation at the time of Pre-Audit	Minimum Insulation Level to Reach by Post-Audit	Maximum Rebate
Less than or equal to R-12	R-20	\$780
Less than or equal to R-25	R-28	\$780

More than One Roof Assembly Example:				
Roof Assembly Type	Level of Insulation at the time of Pre-Audit	Minimum Insulation Level to Reach by Post-Audit	% Area Insulated	Maximum Rebate
Attic	Greater than R-12 to R-25	R-50	60%	\$720 (60% of \$1,200)
Cathedral Ceiling	Less than or equal to R-12	R-28	50%	\$390 (50% of \$780)

d) Exterior Wall Insulation

Eligibility criteria for a Rebate:

- Insulate a minimum 20% of your exterior wall area, excluding foundation walls.
- You must increase the insulation value (Nominal R-value) as per the table below.

Important:

- The Rebate amount will be pro-rated based on the total percentage of the exterior walls that you choose to insulate. This means that if you insulate 60% of your exterior wall area, you would qualify for 60% of the maximum Rebate.
- For a semi-detached or end unit row house, you will not qualify for the maximum amount of the Rebate. You would be eligible for 75% of the maximum Rebate.
- For a middle unit row house, you will not qualify for the maximum amount of the Rebate. You would be eligible for 50% of the maximum Rebate.
- There are no Rebates available for insulating walls between individual units.

Exterior Wall:		
Level of Insulation Added between the Pre and Post Audit	Maximum Rebate	Rebate if 60% of Wall Area Insulated
R-7.5 to R-12	\$1,200	\$720
Greater than R-12 to R-20	\$2,100	\$1,260
Greater than R-20	\$3,600	\$2,160

e) Basement Insulation

Eligibility criteria for a Rebate:

- Insulate a minimum of 20% of the basement wall area.
- Insulate a minimum 80% of your entire foundation header area.

Note: 'Foundation header' can be a basement header, a crawl space header, or a combination of these two. Foundation headers are not eligible to count as a Qualified Measure but can qualify for a Rebate when done in combination with crawl space wall insulation or basement wall insulation. For clarity, if you insulate the foundation header without insulating the crawl space wall or basement wall, you will not be eligible to receive a Rebate for the foundation header area.

Insulate a minimum of 50% of your entire basement slab area.

- If you are also insulating your exterior crawl space walls (Section 4f)), the maximum you can receive for insulating both the exterior crawl space wall and basement wall areas is \$1,500.

Important:

- The Rebate amount for basement walls will be pro-rated based on the total percentage of your walls that you choose to insulate. This means that if you insulate 60% of your wall area, you would qualify for 60% of the maximum Rebate.
- When both a basement and crawl space are present, all applicable Rebates are pro-rated to a maximum of \$1,500 based on the total wall area and the insulation added, which would be considered as one (1) Qualified Measure only.
- You can receive combined Rebates for adding insulation to the basement walls and foundation headers up to \$1,800, which would be considered as one (1) Qualified Measure only.
- You can receive combined Rebates for adding insulation to the basement walls and basement slab up to \$2,000, which would be considered as two (2) Qualified Measures.
- You can receive combined Rebates for adding insulation to the basement walls, foundation headers and basement slabs up to \$2,300, which would be considered as two (2) Qualified Measures.
- For a semi-detached or end unit row house, you will not qualify for the maximum amount of the Rebate. You would be eligible for 75% of the maximum Rebate.
- For a middle unit row house, you will not qualify for the maximum amount of the Rebate. You would be eligible for 50% of the maximum Rebate.
- There are no requirements to insulate walls and headers between adjacent units, therefore there are no Rebates available for this work.

Foundation Header:	
Insulate	Rebate Amount
At least 80% of your entire foundation header area to increase the insulation value to add a minimum of R-20 Note: Foundation header can be a basement header, a crawl space header, or a combination of these two and must be upgraded along with the crawl space wall or basement wall to receive a Rebate.	\$300

Basement Slab:	
Insulate	Rebate Amount
At least 50% of your entire basement slab by a minimum of R-3.5	\$500

Basement Wall:		
Level of Insulation Added between the Pre and Post Audit	Maximum Rebate	Rebate if 60% of Basement Wall Area Insulated
R-10 to R-22	\$900	\$540
Greater than R-22	\$1,500	\$756

Semi-Detached or End Unit Row House Example:
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Level of Basement Wall Insulation Added between the Pre and Post Audit	Maximum Rebate	Rebate if 60% of Basement Wall Area Insulated
R-10 to R-22	\$675 (75% of \$900)	\$405 (60% of \$675)
Greater than R-22	\$1,125 (75% of \$1,500)	\$675 (60% of \$1,125)

f) Crawl Space Insulation

Eligibility criteria for a Rebate:

- Insulate a minimum of 20% of the crawl space walls or crawl space ceiling.
- If you are also insulating your basement walls (Section 4e)), the maximum you can receive for insulating both the exterior crawl space wall and basement wall areas is \$1,500.

Important:

- The Rebate amount for crawl space walls or crawl space ceiling will be pro-rated based on the total percentage of the area that you choose to insulate. This means that if you insulate 60% of the area, you would qualify for 60% of the maximum Rebate.
- When both basement and crawl space walls are present, all applicable Rebates are pro-rated to a maximum of \$1,500 based on the total wall area and the insulation added, which would be considered as one (1) Qualified Measure only.
- You can receive combined Rebates for adding insulation to the crawl space walls and foundation headers up to \$1,500, which would be considered as one (1) Qualified Measure only.
- You can receive combined Rebates for adding insulation to the crawl space walls and crawl space ceiling up to \$2,400, which would be considered as two (2) Qualified Measures.
- You can receive combined Rebates for adding insulation to the crawl space walls and basement slab up to \$1,700, which would be considered as two (2) Qualified Measures.
- You can receive combined Rebates for adding insulation to the exterior crawl space walls and foundation headers up to \$1,500, which would be considered as one (1) Qualified Measure only.
- You can receive combined Rebates for adding insulation to the crawl space walls, crawl space ceiling and foundation header up to \$2,700, which would be considered as two (2) Qualified Measures.
- For a semi-detached or end unit row house, you will not qualify for the maximum amount of the Rebate. You would be eligible for 75% of the maximum Rebate.
- For a middle unit row house, you will not qualify for the maximum amount of the Rebate. You would be eligible for 50% of the maximum Rebate.

Exterior Crawl Space Wall:		
Level of Insulation Added between the Pre and Post Audit	Maximum Rebate	Rebate if 60% of Area Insulated
R-10 to R-22	\$600	\$360
Greater than R-22	\$1,200	\$720

Foundation Header:	
Insulate	Rebate Amount
At least 80% of your entire foundation header area to increase the insulation value to a minimum of R-20 Note: Foundation header can be a basement header, a crawl space header, or a combination of these two and must be upgraded along with the crawl space wall or	\$300

basement wall to receive a Rebate.	
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Crawl Space Ceiling:		
Level of Insulation Added between the Pre and Post Audit	Maximum Rebate	Rebate if 60% of Area Insulated
Greater than R-24	\$1,200	\$720

Semi-Detached or End Unit Row House Example:		
Level of Insulation Added to Crawl Space Ceiling between the Pre and Post Audit	Maximum Rebate	Rebate if 60% of Area Insulated
Greater than R-24	\$900 (75% of \$1,200)	\$540 (60% of \$900)

g) Air Sealing

Your Renovation Upgrade Report provided by your REA will provide you with a target to improve the airtightness of your home. Typically, the airtightness levels required for a Rebate would be achieved with the assistance of an air-sealing professional.

Note: In some instances, performing air sealing may result in inadequate ventilation, which may be detrimental to the house and its occupants. Please seek additional information from your REA and a qualified ventilation contractor.

Air Sealing:	
Option	Rebate Amount
Achieve the Base Target on your Renovation Upgrade Report	\$200
Achieve 10% or more above the Base Target on your Renovation Upgrade Report	\$250

h) Heat Pump Water Heaters

Eligibility criteria for a Rebate:

- **Installation:**
 - Your new heat pump water heater must be installed by a licensed and trained professional.
- **Attestation:**
 - It is highly recommended that you ask the licensed and trained professional to confirm that the installation has been completed according to the CSA standard.
- **Eligible product list:**
 - Your new heat pump water heater must be on NRCAN's [list of eligible products](#).
 - **NOTE:** the rebate listed on NRCAN's list of eligible products is the Canada Greener Homes Grant rebate amount, not the Rebate for the Program Stream
- **Performance criteria:**
 - Natural gas heated homes: Replace your natural gas domestic water heater with an ENERGY STAR certified domestic heat pump water heater (HPWH)
 - Electrically heated homes: Replace your electric domestic water heater with an ENERGY STAR certified domestic heat pump water heater (HPWH)

Heat Pump Water Heaters:	
Option	Rebate Amount
Natural gas heated homes: Replace your natural gas domestic water heater with an ENERGY STAR certified Domestic Heat Pump Water Heater (HPWH) Electrically heated homes: Replace your electric domestic water heater with an ENERGY STAR certified Domestic Heat Pump Water Heater (HPWH) ENERGY STAR technical specifications	\$500